

### Essential Solutions for Next-Generation Workspaces



- UEM**
- One user profile across VDI, RDSH, DAAS and physical desktops
  - Up to 10x faster logons vs. roaming profiles
  - Application and user rights management
  - Location/context-aware policy and profile capabilities
  - Automated migration to Windows 7/8.x & Server2008/12r2
- Application Layering**
- Reduce the number of images to manage
  - Deliver applications on-demand
  - Persistent user-experience on non-persistent infrastructure
- Visibility**
- User experience monitoring
  - Diagnose root causes of issues and bottlenecks
  - Optimize resource capacity and performance

### Liquidware Essentials – What You Need For Success



**User Environment Management** – ProfileUnity™ delivers full-featured User Environment Management that includes superior Profile Management, and Centralized Policy Management that goes beyond Microsoft® Group Policies, as well as advanced features such as Privilege Elevation and Application Rights Management.



**Application Layering** – Liquidware™ FlexApp™ is an integrated part of ProfileUnity, offering Administrator-assigned Application Layering with optional User Installed Application Layering features. Even complex apps can be assigned on a machine level, per user, group, or context-aware basis. The solution is compatible with virtually all desktops, including Citrix® XenApp, VMware® Horizon View and Microsoft® RDSH.



**Visibility** – Stratusphere™ UX provides industry-leading in-guest metrics that help you head off issues before they become mission-critical show stoppers. The solution supports all platforms and delivery approaches to provide success and minimize risk in all phases of the transformation lifecycle – from assessment and onboarding to proof-of-concept (POC) and pilot, and finally to production.

Learn More

More information and trial software is available at [www.liquidware.com](http://www.liquidware.com) or by contacting [sales@liquidware.com](mailto:sales@liquidware.com).

# Liquidware Customer Success Stories

## Large Regional Health Alliance Organization

**ProfileUnity** is leveraged along with Citrix® XenDesktop and XenApp for robust User Environment Managed desktops for a very large regional health alliance organization that spans 13 hospitals and 21 care centers serving 29 counties. The hospital group has approximately 10,000 team members, including staff, associated physicians, and volunteers.

**Challenge:** The organization needed to on-board 10,000 users to a hybrid environment of highly-available Citrix XenApp/XenDesktop, and physical desktops that are supporting multiple versions of Windows OS.

### Winning Strategy:

- ProfileUnity enables organization to rapidly on-board up to 10,000 physical Windows users to Citrix XenApp and XenDesktop
- ProfileUnity was chosen for its lightweight architecture, speed to POC and production, cross-OS profiles and application management features
- Customer wanted ProfileUnity's "context-aware" capabilities, printer management, App/User Rights Management, fast logons and Windows 8.1 Start Menu
- Customer wanted seamless compatibility across Windows OS versions XP/7/8.1/Server 2008/12 to avoid future migrations and to quickly on-board more users to XenApp and XenDesktop

## Global Manufacturer of Embedded Processing Solutions

**Stratusphere UX** is utilized to complement VMware® vCenter by a U.S. based multi-national corporation that needed visibility into Linux-guest VMs running on VMware® vSphere. The company designs and produces embedded hardware and software for automotive, networking, industrial, and consumer products, and has 17,000 employees across operations in more than 75 locations in 19 countries.

**Challenge:** Traditional Linux® and other visibility methods left customer with holes and blind spots in this virtual CentOS guest environment of about 4,500 end users running on VMware vSphere with vCenter. The company required a highly specialized user experience monitoring solution to ensure performance and uptime for its business-critical desktop end-user workloads.

### Winning Strategy:

- Customer replaced existing solutions with Stratusphere UX to provide user-experience monitoring and diagnostics capabilities with Linux-based in-guest agent and VMware vCenter visibility
- Stratusphere UX enabled customer to minimize risk and uncertainty in a heavy use end-user computing environment with long-running processes
- Customer also is making use of the Stratusphere API to help optimize desktop performance and other IT systems

## Regional Cable and Telecom Provider

**ProfileUnity** was chosen along with Citrix XenDesktop to provide robust "context-aware" virtual desktops for a sizeable regional digital cable and telecommunications provider to support its customer service agents and store-front employees. The company serves approximately 6 million customers in the United States.

**Challenge:** The organization needed to provide highly available and context-aware next generation desktops for 5,000+ customer service reps and store-front employees.

### Winning Strategy:

- Citrix XenDesktop was chosen along with ProfileUnity User Environment Management for 5,000+ users
- ProfileUnity was selected for its lightweight architecture, speed to POC and production, and application management features, as well as the solution's ability to deliver extremely fast logons
- The customer also strongly valued ProfileUnity's context-aware capabilities, Application/User Rights Management, and FlexApp for Department Installed Applications features

## Point-of-Care Health Services Provider

**Stratusphere UX** was chosen to extend Citrix® EdgeSight and Director to supply more granular user-experience-based metrics in a XenApp environment for a large regional health-care services provider composed of 12 acute-care hospitals, a rehabilitation facility, three multi-specialty physician groups and retail pharmacies.

**Challenge:** The organization required a deeper level of end-user experience desktop metrics in order to proactively monitor, optimize and diagnose root-cause issues for its Citrix XenApp environment.

### Winning Strategy:

- Stratusphere UX supported an assessment of the environment to provide a seamless path for a Citrix XenApp update
- Customer used Stratusphere UX to provide time-based metrics on key areas of the desktop user experience and overall performance in order to proactively monitor the environment to immediately address user desktop issues

## About Liquidware

Liquidware™ provides industry leading platform-agnostic desktop solutions for hybrid Windows desktop environments including Amazon® WorkSpaces, Citrix® XenApp/XenDesktop, VMware Horizon View®, and physical Microsoft® Windows PCs. Stratusphere™ FIT and Stratusphere™ UX products deliver visibility into desktop environments and support assessment, design, monitoring and diagnostics (Health Checks). ProfileUnity provides just in time delivery of User Profiles, application and user rights management and context-aware policies. ProfileUnity's FlexApp™ feature delivers advanced Application Layering. Learn more at [www.Liquidware.com](http://www.Liquidware.com)

